

**Walk-in Interview for Customer Service
04 December 2018**

Vacancies Listing

SN	Company	Page No.
A	Wilson Parking (Singapore) Pte Ltd	
1	Call Centre Officer	02
2	Roving Officer	03

A	Wilson Parking (Singapore) Pte Ltd
1	<p>Position: Call Centre Officer</p> <p>Job description:</p> <ul style="list-style-type: none"> • Answer inbound calls and conduct outbound calls • Attend to queries on operational matters • Ensure timely recovery of car park incidents/defects • Monitor CCTVs in Command Centre and respond to all matters in accordance to established procedures and timeline • Coordinate, dispatch and oversight of support teams to resolve car park system breakdown location(s) expeditiously • Provide remote support and resolve issues relating to car park systems • Work closely with supervisor and manager in the escalation of any customer related incidents • Timely update and reporting of monitoring systems for effective tracking of processes • Collate shift reports accurately and ensure timely reporting to supervisor and/or manager daily • Timely follow up of assignments as assigned • Any other ad-hoc duties assigned <p>Job requirements:</p> <ul style="list-style-type: none"> • Minimum GCE 'N' level / WPLN4 education & above • Without experience are welcome as training will be provided <p>Working hours:</p> <ul style="list-style-type: none"> • Full Time – Rotating shift • Morning: 7am to 3pm • Afternoon: 3pm to 11pm • Night: 11pm to 7am <p>Working locations:</p> <ul style="list-style-type: none"> • Beach Road (The Concourse)

A	Wilson Parking (Singapore) Pte Ltd
2	<p data-bbox="165 197 453 228">Position: Roving Officer</p> <p data-bbox="165 271 360 302">Job description:</p> <ul data-bbox="213 309 1437 667" style="list-style-type: none">• Take instruction from ParkWatch Centre on deployment duties• Respond within the stipulated timeline<ul style="list-style-type: none">- 30 minutes for deployment request from Car Parks Telephone Answering Service (CPTA)- 10 minutes for equipment failure call• Achieve 100% scanning of car parks assigned• Issue infringement notices with accuracy• Carry out ad-hoc enforcement duties as and when required• Ensure proper housekeeping, basic maintenance and updating of defects via Electronics Handheld Terminal (EHT) or other enforcement equipment(s) issued• Any other ad-hoc duties assigned <p data-bbox="165 710 389 741">Job requirements:</p> <ul data-bbox="213 748 991 815" style="list-style-type: none">• Minimum Primary education & above• Without experience are welcome as training will be provided <p data-bbox="165 857 357 889">Working hours:</p> <ul data-bbox="213 896 563 994" style="list-style-type: none">• Full Time – Rotating shift• Morning: 7am to 3pm• Afternoon: 3pm to 11pm <p data-bbox="165 1037 397 1068">Working locations:</p> <ul data-bbox="213 1075 405 1106" style="list-style-type: none">• Island Wide